ZENRIN

ZENRIN EUROPE GmbH
Mies-van-der-Rohe-Straße 8, D-80807 München
Tel. +49 89 189 174 476

ZENRIN Information Security Policy

This document describes our information security philosophy and the goals we aim to achieve. Wherever possible, we refrain from technical details and the exact procedure. The document is thus intended to provide a general overview; detailed information can be found in the extended Information Security Policy.

To report the information security incident please refer to the section 4. below.

1. The importance of information security in our company

Our company is dependent on IT-supported processes within the company. In this situation, it is essential to ensure information security to create the necessary reliability in everyday business.

We understand information security as an essential customer service that protects the confidentiality of the information and ensures the availability of our processes. Therefore, the information security management system requirements are integrated into our organization's processes.

We live an active security culture and promote information security by appropriate TOMs from the one hand and involving, training, and sensitising all employees from the other hand. The employee is at the centre of our active security culture.

2. Information security objectives

Our Information Security Management System includes organizational structure, policies, planning activities, responsibilities, practices, procedures, processes, and resources established, maintained, and continuously improving to achieve following objectives:

a) satisfy the information security requirements of Customers and other relevant stakeholders;

b) comply with regulations, legislation, and industry mandates;

c) manage information assets in an organized way that facilitates continual improvement and adjustment to current organizational goals.

3. Protection goals

Our main goal is establishing, implementing, maintaining, and continually improving an information security management system within the context of our organization. Information Security Management System aims at meeting the requirements of TISAX (Trusted Information Security Assessment Exchange) AL3 (Assessment Level 3) and VDA ISA catalogue, Version 6. EN. ISO/IEC 27001:2017 and updated version 2022 are used for the reference and implementation of respective controls.

The highest protection goals in our company are **availability, integrity,** and **confidentiality**.

Availability is relevant to the company, as most systems and services are required for the fulfilment of work. It is also intended to keep downtime to a minimum and, ensure that customers can reach the company and get response in a short time.

Integrity is crucial to ensure that the company is safe from manipulation. This is also necessary to ensure that customers information is operated in the secure way.

Confidentiality is indispensable to protect customer data and company data to the required extent. The focus is particularly on confidential, strictly confidential, and personal data.

In case of non-conformance, there will be administrative and legal consequences depending on the damage caused.

4. Report Security Incident for Customer or Partners

If security incident happened that might impact the information security of ZENRIN Europe please report it to IT-Support@zenrin-europe.com or Tel.: +49-(0)89-189 174 476. Our CERT team will get in contact with you.